

®  
Tupperware

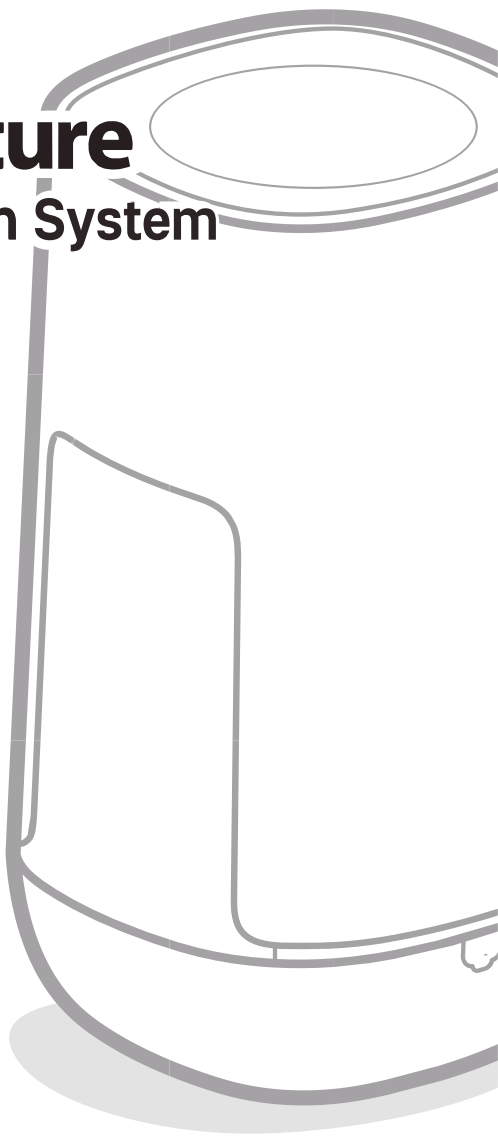
# Nano Nature

## Water Filtration System

### Gen II

(Model: TPW2-C1)

### Owner's Manual



Tested and Certified by NSF International to NSF/ANSI Std. 42 for the aesthetic reduction of Chlorine Taste and odor, Chloramines, and Nominal Particulate class I, Std. NSF/ANSI 53 for the reduction of Lead, Mercury, VOC, Asbestos, Chlordane, and Toxaphene. NSF/ANSI Std 401 Emerging Compounds/Incidental Contaminants Reduction.



Tested and Certified by WQA to NSF/ANSI 42 - Chlorine, taste and odor, chloramine, nominal particulate class I and NSF/ANSI 53 - Asbestos, Chlordane, Lead, Mercury, PFOA/PFOS, toxaphene, VOC, MTBE, PCB. NSF/ANSI Std 401 Emerging Compounds/Incidental Contaminants Reduction.

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## TABLE OF CONTENTS



<b>1: Safety Information</b> .....	<b>2</b>
General Safety Instructions .....	3
Installation Precautions .....	3
<b>2: General Information</b> .....	<b>4</b>
Filtration System Introduction .....	4
Filtration System Description .....	5
<b>3: Installation Instructions</b> .....	<b>6</b>
Unpacking .....	6
Installing Diverter on Kitchen Faucet .....	7
Charging Battery .....	9
Connecting Inlet and Outlet Tubing .....	10
Purging Air from System .....	12
Flushing and Activating Filter .....	13
Checking System for Leaks .....	14
<b>4: Operating Instructions</b> .....	<b>15</b>
Operating the Diverter .....	15
Using the Electronic Display .....	16
Battery Indicator .....	16
Water Flow Indicator .....	17
Capacity Indicators .....	17
Reading the Electronic Display .....	18
<b>5: Maintenance</b> .....	<b>19</b>
Replacing Filter and Enhancement Cartridges .....	19
Bleeding Water Pressure from System .....	19
Replacing or Installing Optional Mineral Enhancement Cartridge .....	20
Replacing Filter Cartridge .....	22
<b>6: Parts List and Exploded View</b> .....	<b>24</b>
<b>7: Troubleshooting</b> .....	<b>25</b>
<b>8: Specifications</b> .....	<b>29</b>
NSF and WQA Performance Data .....	29
Organic Chemicals Included by Surrogate Testing .....	32
General Specifications .....	33
<b>9: Warranty Information</b> .....	<b>34</b>

# 1: Safety Information

NANO NATURE WATER FILTRATION SYSTEM GEN II

## General Safety Instructions

### READ ALL INSTRUCTIONS COMPLETELY BEFORE USE.

- Comply with all national, state, province, country and local laws, regulations and plumbing codes when installing and using the Tupperware Nano Nature Water Filtration System Gen II TPW2-C1.
- Install the Tupperware Nano Nature Water Filtration System Gen II in accordance with the detailed instructions in this owner's manual. Regularly inspect the filter, filter housing and plumbing fittings for water leaks. Water leaks can cause damage to home and property.
  - » The Tupperware Nano Nature Water Filtration System Gen II is designed for household use only. Do not use this water filter for any other purpose than the intended use for which it was designed.
- Only operate the Tupperware Nano Nature Water Filtration System Gen II according to the following specifications:
  - » Within a water pressure range of 0.138 – 0.69 MPa(20-100 psi). Excessive water pressure may damage the filter unit.
  - » With cold water only, within a water temperature range of 4.4–37.8°C (40–100°F). Do not run hot water through the filter. Do not allow water lines or filter system to freeze. Turn off water supply and drain the housing if the air temperature around the unit falls below 4.4°C (40°F). Filter system freezing or hot incoming water temperatures may result in housing failure, filter damage and possible injury.
  - » At a maximum flow rate of 3.4 liters/minute (0.9 gallons/minute).
- Do not attempt to lift filter by the shroud. Hold filter base when lifting.
- Only set the Tupperware Nano Nature Water Filtration System Gen II on the kitchen countertop, next to your sink.
  - The filter is not designed for mounting under the countertop or connected to a pressurized supply and return.
  - Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. The Tupperware Nano Nature Water Filtration System Gen II is not intended to purify non-drinkable sources of water.
  - The Tupperware Nano Nature Water Filtration System Gen II is not rated or designed for the removal of dissolved iron, hydrogen sulfide iron, calcium, magnesium, nitrates, arsenic or fluorides.
    - » The Tupperware Nano Nature Water Filtration System Gen II is tested and certified by NSF International and The Water Quality Association (WQA) to NSF/ANSI Std. 42 - Chlorine, taste and odor, chloramine, nominal particulate class I.
    - » NSF/ANSI Std. 53 - Asbestos, Chlordane, Lead, Mercury, PFOA/PFOS, toxaphene, VOC.
    - » NSF/ANSI Std. 401 - atenolol, carbamazepine, DEET, linuron, meprobamate, metolachor, trimethoprim.
    - » NSF/ANSI Std 401 Incidental contaminants/ Emerging Compounds - Incidental contaminants are those compounds that have been detected in drinking water supplies at trace levels. While occurring at only trace levels, these compounds can affect the public acceptance/perception of drinking water quality
- Use only factory-authorized replacement parts. Using unauthorized parts or accessories may damage the filter or affect its performance. Any damage, diminished performance or property damage from using unauthorized parts or accessories is not covered under the Limited Manufacturer's Warranty.

## General Safety Instructions

- Do not remove filter cartridge or mineral enhancement cartridge from filter system without first bleeding water pressure from the system. See "Bleeding Water Pressure from System", page 19.
  - 3. it must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
  - 4. - the maximum inlet water pressure, 0.69 Mpa(100 psi)  
- the minimum inlet water pressure, 0.138 Mpa(20 psi)
  - 5. This appliance contains batteries that are only replaceable by skilled persons.
  - 6. This appliance contains batteries that are non-replaceable.
  - 7. The appliance can only be used with the defined battery that is provided, and it cannot be replaced by any other battery.
  - 8. To insure the water filtration system works normally, the consumer needs to make sure the battery is fully charged.
- Construction Review and Deviations from Test Standard:**  
**Sub clause 7.12** The instructions shall state the substance of the following:
1. This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
  2. Children should be supervised to ensure that they do not play with the appliance.

## Installation Precautions

- Comply with all national, state, province, county and local laws, regulations and plumbing codes when installing and using the Tupperware Nano Nature Water Filtration System Gen II.
- Do not install the Tupperware Nano Nature Water Filtration System Gen II on the "HOT" water line. Limit incoming water temperature to 37.8°C (100°F). Failure to limit incoming water temperature may result in housing failure, filter damage and possible injury.
- Do not install the Tupperware Nano Nature Water Filtration System Gen II without the main filter cartridge and the enhancement tank cap in place. The filter system will not work properly unless these items are in place.
- When installing the Tupperware Nano Nature Water Filtration System Gen II, make sure to connect the water inlet and water outlet lines correctly. Do not connect these lines to the wrong fittings.
- Do not over-tighten inlet or outlet fitting connections or the diverter valve connections.
- Do not use pipe dope or liquid pipe thread sealant when attaching connections. Use a maximum of 2-3 wraps of thread sealant tape if necessary.
- Do not install the Tupperware Nano Nature Water Filtration System Gen II in direct sunlight or in an area where it may be exposed to harsh chemicals or may be subjected to being dropped, knocked over, and struck by moving equipment or any other items that may cause damage.
- Do not set the Tupperware Nano Nature Water Filtration System Gen II near any source of heat.
- Always set the Tupperware Nano Nature Water Filtration System Gen II in an upright position. Do not set the filtration system on its side or upside down.

PLEASE READ AND SAVE THESE INSTRUCTIONS.

## 2: General Information

### Filtration System Introduction

Congratulations on your purchase of the Tupperware Nano Nature Water Filtration System Gen II. You have made a wise investment for you and your family and have taken an important step in improving the quality of your drinking water.

The Nano Nature Water Filtration System Gen II reduces harmful metals, bacteria\*, organic chemicals and viruses\* from your water. When used with the optional enhanced media pack, the filtration system adds beneficial elements, enhancing the water with better taste, healthy minerals and all around better quality.

The Tupperware Nano Nature Water Filtration System Gen II is designed for use on the kitchen counter top next to your kitchen sink. It connects to your existing faucet using a faucet-mounted diverter. The diverter permits switching from filtered to unfiltered water. The Tupperware Nano Nature Water Filtration System Gen II is not intended to purify non-drinkable water.

The Tupperware Nano Nature Water Filtration System Gen II incorporates two separate stages to filter your water with

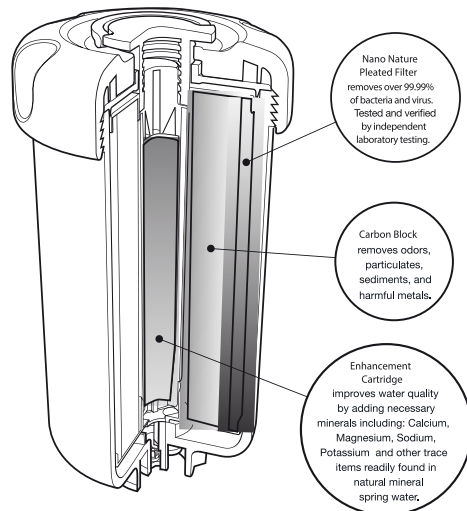


Figure 2.1 – Filter System Cutaway: How It Works

the Nano Nature Pleated Filter wrap and carbon filters. This reduces chlorine and harmful metals, like asbestos, lead and mercury, organic chemicals. After two rigorous stages of primary filtration, your water is ready for the option of mineral enhancement. The mineral enhancement cartridge improves the quality of clean water by increasing alkalinity and by adding necessary minerals such as calcium, magnesium, sodium and potassium. The filter system can work with or without the mineral enhancement cartridge.

The Tupperware Nano Nature Water Filtration System Gen II will filter 5,000 liters (1,325 gallons) of potable water or operate for 1 year, before the filter cartridge needs replacement. The optional mineral enhancement cartridge will condition 2,500 liters (663 gallons) of water or operate for a period of 6 months before needing replacement. The electronic display will indicate when the cartridges need replacing. The diverter need to replace every 3 years.

### Filtration System Description

The Tupperware Nano Nature Water Filtration System Gen II consists of 5 major components:

1. The filter system housing or shroud.
2. The filter cartridge with encapsulated two-stage filter media.
3. The filter base; which includes the electronics display and water line connections.

4. The enhancement tank cap with optional mineral enhancement cartridge.
5. The 1.23 meter (48 inch) long, 12.7 x 9.52 mm (1/2 x 3/8 in.) outer diameter tube assembly and faucet-mounted diverter valve for connecting the filter to your kitchen faucet.

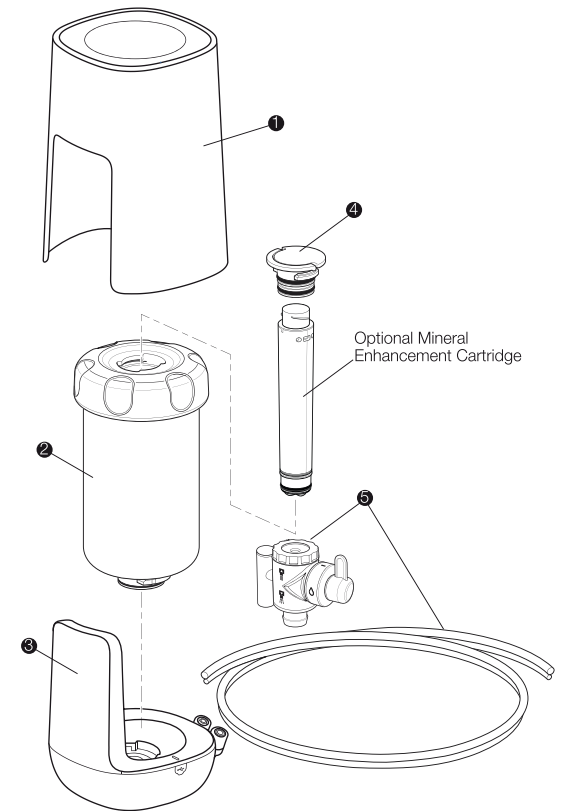


Figure 2.2 – Tupperware Nano Nature Filtration System

### 3: Installation Instructions

NANO NATURE WATER FILTRATION SYSTEM GEN II

#### Unpacking

**Important:** Before beginning installation, read and understand this owner's manual. This will ensure proper performance of your water filter.

Check to make sure you have all product components before you begin installation. The package should contain:

- One Tupperware Nano Nature Water Filtration System Gen II which includes; one shroud, one filter base with tubing connectors and electronic display, one encapsulated two-stage filter car-tridge, one enhancement tank cap.
- One faucet-mounted diverter valve with tubing assembly.

- One adaptor set for attaching the diverter to various kitchen faucets.
- One owner's manual & warranty card.
- One tool to tighten the adaptor to the treads on the kitchen faucet.
- An alimentation cable to recharge the battery.
- 2 blue clips
- Optional: Enhancement cartridge with enhancement media.

**Note:** You may need a star-tip and/or flat-head screwdriver (not included) for the installation process.

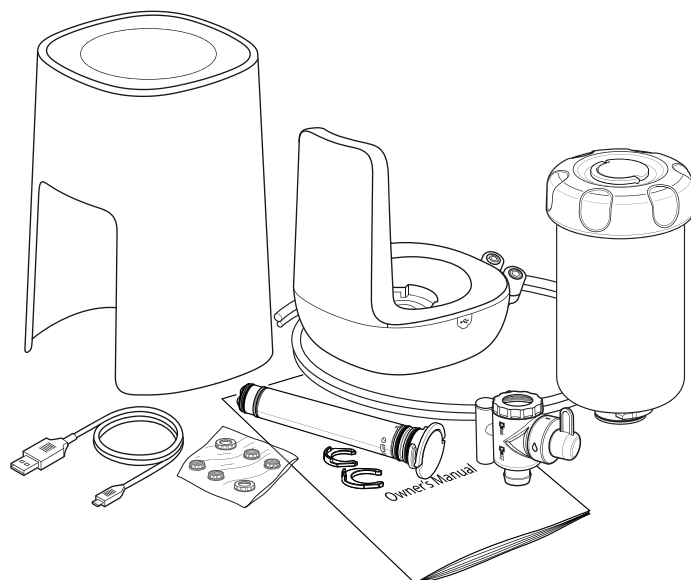


Figure 3.1 – Unpacking Your Nano Nature Filtration System

#### Installing Diverter on Kitchen Faucet

1. Locate and set aside the adaptor set (included in product packaging). One of the adaptors should fit the threads on your kitchen faucet.
2. Unscrew and remove the aerator (wire screen) from your kitchen faucet (see Figure 3.2). This should expose the threads on your kitchen faucet for connecting the adaptor.

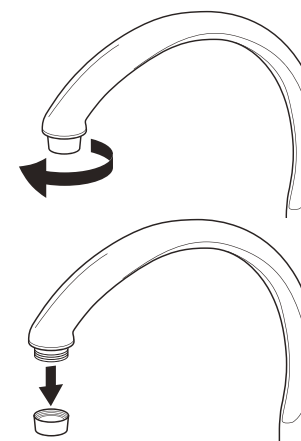


Figure 3.2 – Removing Aerator from Faucet

3. From the adaptor set, select the correct threaded adaptor that fits your faucet. Unscrew the collar from the top of the diverter (see Figure 3.3). Insert the collar over the faucet as shown in Figure 3.4.

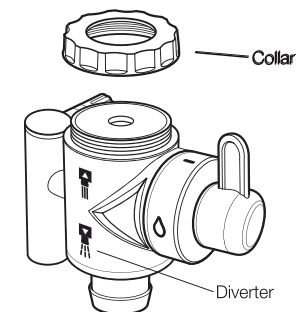


Figure 3.3 – Removing Collar from Diverter

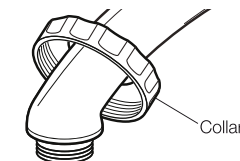


Figure 3.4 – Inserting Collar Over Faucet

4. Attach the adaptor to the threads on the kitchen faucet (see Figure 3.5). Tighten using the adjustment tool on slits in underside of adaptor. If this adaptor does not fit your faucet, try one of the other plastic adaptors supplied in the adaptor set. Slide the collar down over adaptor after installing (see Figure 3.5).

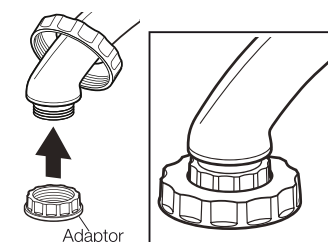


Figure 3.5 – Installing Adaptor/Collar to Faucet

5. There are also two plastic adaptors without threads. These work well for faucets with a "lip" or flange at the spout. These faucets may or may not have threads. If your faucet does not have threads, use one of these threadless adaptors. The smaller adaptor works on faucets with diameters of approximately 16 mm (5/8 in.). The larger adaptor works on faucets with diameters of approximately 19 mm (3/4 in.). These threadless adaptors have an open slit which allows the adaptor to be expanded to fit over the faucet lip or flange.
6. Insert the collar over the faucet as shown in Figure 3.4, above. Expand

continued

3: Installation Instructions (continued)

the threadless adaptor by pulling apart with your fingers. Slip the adaptor over the faucet lip or flange as shown in Figure 3.6.

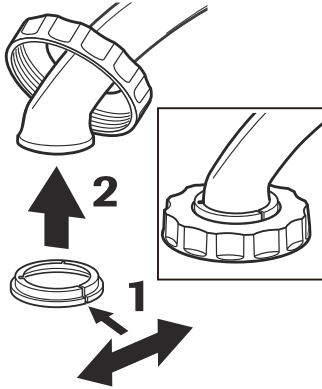


Figure 3.6 – Installing Threadless Adaptor

7. If the plastic adaptors do not fit, use the metal adaptor. Before installing, remove the screws from metal adaptor. Slide the collar over the adaptor, then place the adaptor on the faucet. Tighten the four screws to secure the metal adaptor to the faucet (see Figure 3.7). Caution: Metal adaptor screws can damage faucet threads. Use care when installing screws.

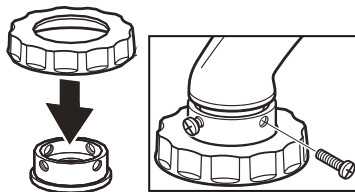


Figure 3.7 – Installing Optional Metal Adaptor

8. Make sure the rubber washer is in place inside the swivel collar of the diverter valve (see Figure 3.8).
9. Connect the diverter to the collar, capturing the adaptor inside the cap and positioning the diverter handle towards the front of the faucet (see Figure 3.9). Be careful to not cross the threads when tightening. Do not over tighten.

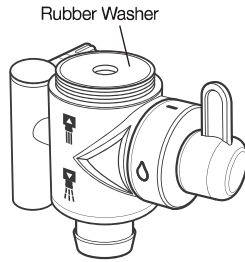


Figure 3.8 – Rubber Washer Location

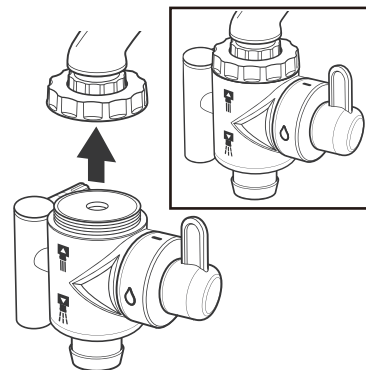


Figure 3.9 – Installing diverter to Collar

Charging Battery

1. Open the charging trap.

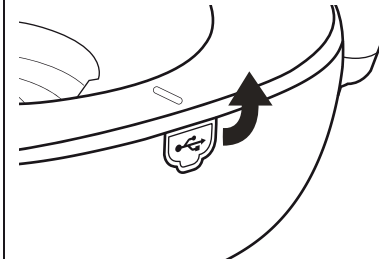


Figure 3.10 – Opening battery trap

2. Plug in the cable and charge until the battery icon turns white.

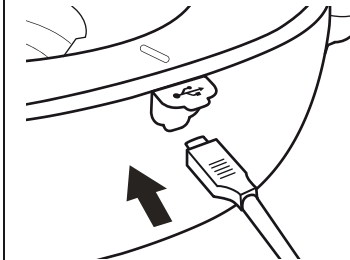


Figure 3.11 – Plugging cable

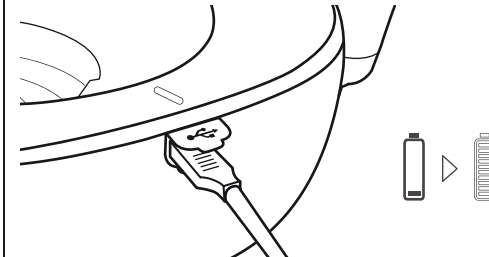


Figure 3.12 – Charging battery

Caution:

1. Do not plug in the USB charging cable without batteries or unplugged battery insulator to charge
2. If the charging indicator flashes red while charging, stop charging immediately and check the charging cable connection and charging adapter specifications.

3: Installation Instructions (continued)

Connecting Inlet and Outlet Tubing

1. Set the Tupperware Nano Nature Water Filtration System Gen II next to the kitchen sink (see Figure 3.13). Make sure the unit is set in an upright position, on its base.

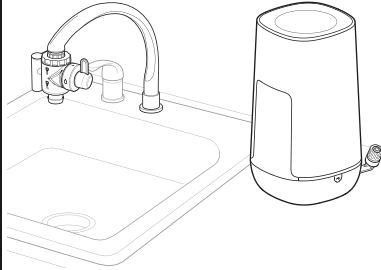


Figure 3.13 – Setting Filtration System Beside Kitchen Sink

2. Remove the inlet and outlet connector fitting nuts at the filter base (see Figure 3.14).

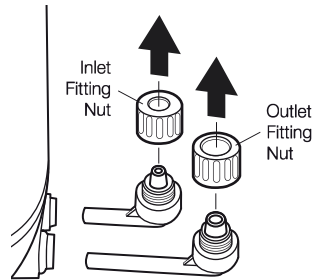
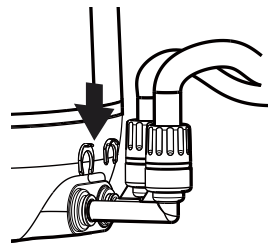


Figure 3.14 – Removing Connector Fitting Nuts



3. Insert one small and one large blue clips from the kit. Snap in between the quick connect jaws and the water purifier body.

4. The inlet tube is larger in diameter than the outlet tube. This is to help ensure the correct tube is installed to the correct connector. Place the inlet and outlet fitting nuts over the ends of each tube. Make sure the threaded end of the nuts are facing the tube ends (see Figure 3.15).

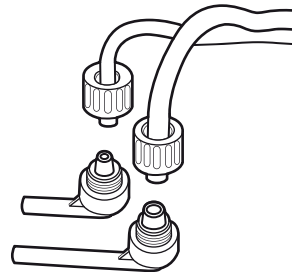


Figure 3.15 – Placing Fitting Nuts Over Tube Ends

5. Install the end of the larger (12.7 mm / 1/2 inch outer diameter) inlet tube to the larger inlet connector on the filter base. Firmly push the inlet tube end fully onto the barbed fitting. Next, screw the inlet fitting nut onto the connector threads, securing the tube in place. Repeat for the smaller outlet tube (see Figures 3.16 & 3.17).

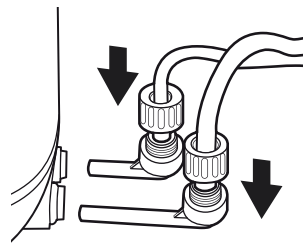


Figure 3.16 – Installing Inlet and Outlet Tubes to Tube Connectors

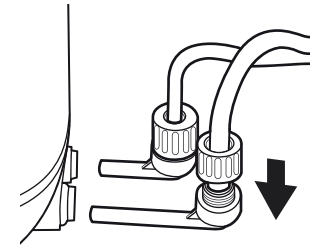


Figure 3.17 – Tightening Fitting Nuts to Connector Fittings

6. Position the Tupperware Nano Nature Water Filtration System Gen II with the display facing forward. Route the tubing to the faucet-mounted diverter, removing twists or kinks in the tubing (see Figure 3.18).

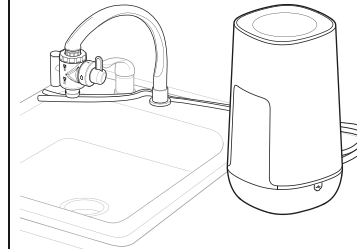


Figure 3.18 – Routing Tubing to Diverter

7. Remove the connector fitting nuts from the diverter (see Figure 3.19).

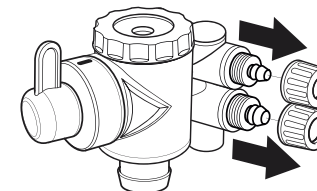


Figure 3.19 – Removing Connector Fitting Nuts

8. Place the inlet and outlet fitting nuts over the ends of each tube. Make sure the threaded end of the nuts are facing the tube ends (see Figure 3.20).

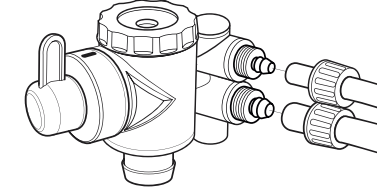


Figure 3.20 – Placing Fitting Nuts Over Tube Ends

9. Install the end of the larger (12.7 mm / 1/2 inch outer diameter) inlet tube to the larger inlet connector on the diverter. Firmly push the inlet tube end fully onto the barbed fitting. Next, screw the fitting nut onto the connector threads, securing the tube in place. Repeat for the smaller outlet tube (see Figures 3.21 & 3.22).

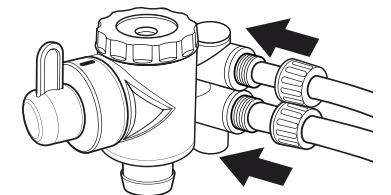


Figure 3.21 – Installing Inlet and Outlet Tubes to Tube Connectors

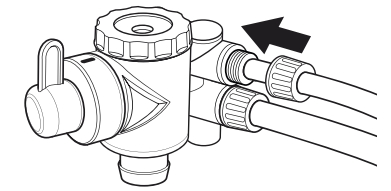


Figure 3.22 – Tightening Fitting Nuts to Connector Fittings

3: Installation Instructions (continued)

**Purging Air from System**

There is trapped air in the filter system which must be purged before the unit can operate properly.

1. Use a coin to remove the filtered water nozzle (see Figure 3.23 and Figure 3.24). This will ensure that particulates are washed out from first flush and will not block filtered water nozzle.

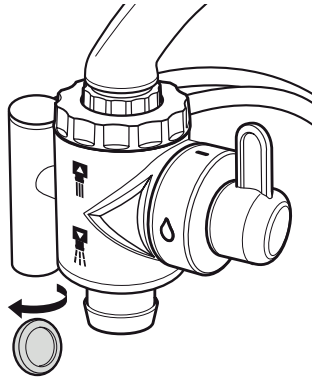


Figure 3.23 – Unscrew the filtered water nozzle

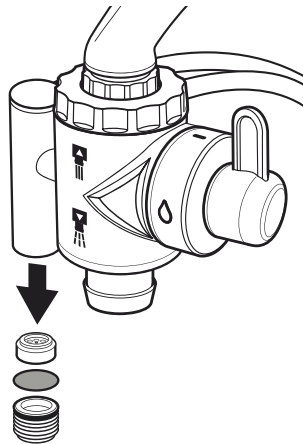


Figure 3.24 – Remove the filtered water nozzle

2. Select cold water at the kitchen faucet and turn the faucet on. Open the diverter valve by turning the handle to the horizontal (filter) position (see Figure 3.24). This will begin the water flow to the filter system.
3. Remove shroud by lifting shroud straight up and away from the filter base (see Figure 3.25).

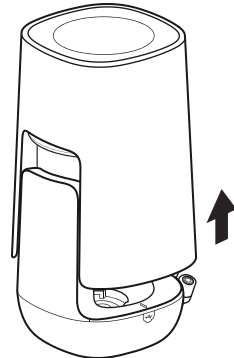


Figure 3.25 – Removing Shroud

4. Turn the filter base upside down for 30 seconds. This will ensure that the water is filtered correctly and there is no compressed air inside your filter.

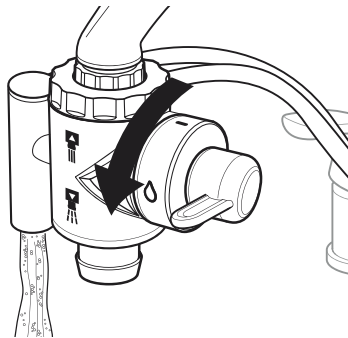


Figure 3.26 – Diverter handle to Horizontal (Filter) Position

**Flushing and Activating Filter**

Before using the Tupperware Nano Nature Water Filtration System Gen II, you must first flush and activate the filter system. This takes only 15 minutes and must be done with the new system or anytime you replace the filter cartridge or the mineral enhancement cartridge.

1. Remove the filtered water nozzle from diverter (see Page 12).
2. Open the diverter valve by turning the handle to the horizontal (filter) position (see Figure 3.27). This will begin the water flow to the filter system.

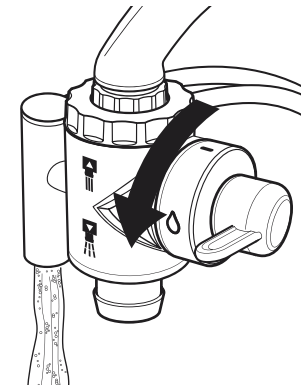


Figure 3.27 – Opening Diverter Valve

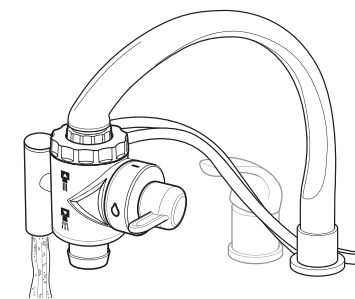


Figure 3.28 – Flowing Water Through Filter System

3. Leave water on and circulating through the filter system until the water runs clear. This usually takes about 15 minutes (see Figure 3.28). The initial flow of water may be slightly discolored and cloudy due to carbon particles and air bubbles. This is normal. The carbon particles will flush out of the filter during the 15-minute flush. The water from the flush should be discarded.
4. When the water appears clear and free from air bubbles your Tupperware Nano Nature Water Filtration System is ready to supply drinking water.

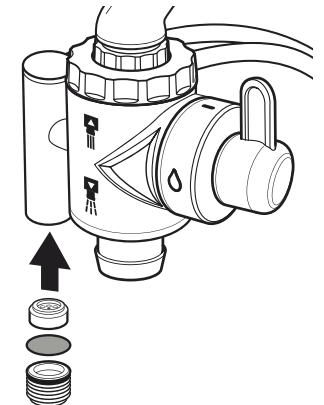


Figure 3.29 – Reinstalling the filtered water nozzle to the diverter

5. When flushing is complete, shut off the faucet (see Figure 3.29).



### 3: Installation Instructions (continued)

#### Checking System for Leaks

1. Select cold water at the kitchen faucet and turn the faucet on. Rotate the diverter handle to the horizontal (filter) position (see Figure 3.30). This will begin the water flow to the filter system.

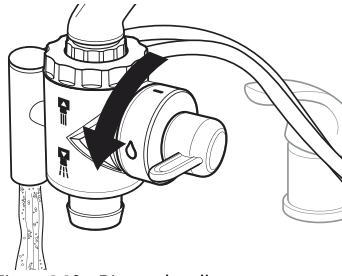


Figure 3.30 – Diverter handle to Horizontal (Filter) Position

2. Remove shroud by lifting shroud straight up and away from the filter base (see Figure 3.31).

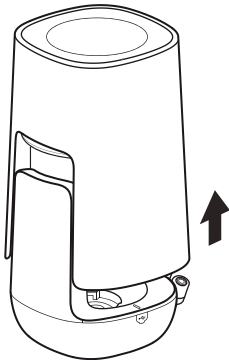


Figure 3.31 – Removing Shroud

3. Allow water to flow through the filter for one minute. Check for leaks at the diverter, the filter cartridge base, the enhancement cap, and at all tubing connections. At the faucet-mounted diverter, check the tubing connects and the diverter-to-faucet connection. At the filter base, check the tubing connections. Make sure

tubing is fully engaged on barbed fittings and all connections are tight (see Figures 3.32 & 3.33).

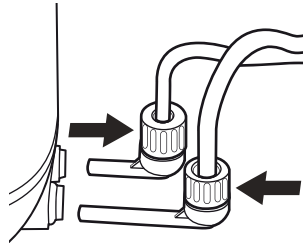


Figure 3.32 – Checking Connections for Leaks

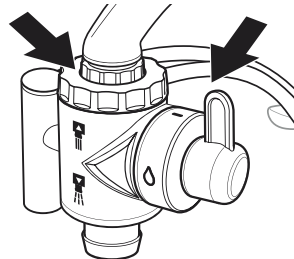


Figure 3.33 – Checking Connections for Leaks

4. If there is leaking at either the inlet or outlet connectors at the filter base, turn off the kitchen faucet. Remove the tubing fitting nuts and ensure that the tubing is fully engaged on the barbed fittings (see Figure 3.34). Re set the tubing, tighten the fitting nuts, turn kitchen faucet on and check for leaks again.

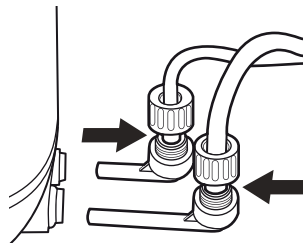


Figure 3.34 – Tubes Firmly on Barbed Fittings

### 4: Operation Instructions

NANO NATURE WATER FILTRATION SYSTEM GEN II

#### Operating the Diverter

The Diverter controls the flow of water according to the position of the diverter handle.

- Diverter handle up (vertical) for unfiltered water (see Figure 4.1).
- Diverter handle down (horizontal) for filtered water (see Figure 4.2).

After using filtered water, switch the diverter handle from the filtered water position to the unfiltered water position before turning off the tap.

The aerator nozzle on the base of the diverter allows you to adjust the stream of water for normal flow or spray.

- Pull nozzle down for spray (see Figure 4.3).
- Push nozzle up for normal flow (see Figure 4.4).

#### Diverter Handle Operation

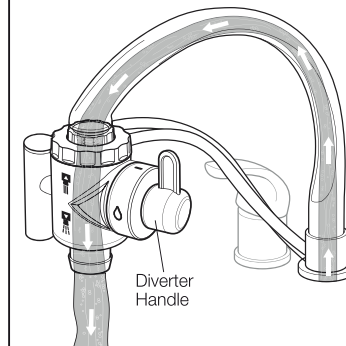


Figure 4.1 – Diverter Handle Up, Water

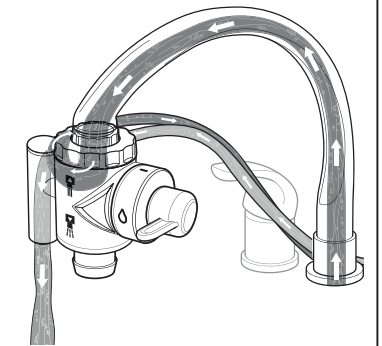


Figure 4.2 – Diverter Handle Down, Filtered Water

#### Aerator Nozzle Operation

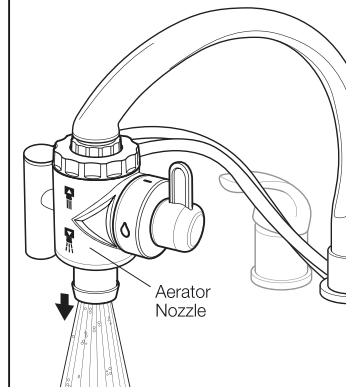


Figure 4.3 – Aerator Nozzle Pulled Down

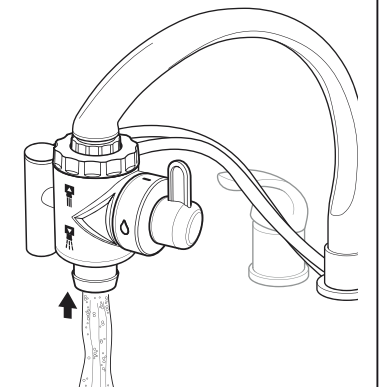


Figure 4.4 – Aerator Nozzle

4: Operation Instructions (continued)

Using the Electronic Display

The Tupperware Nano Nature Water Filtration System Gen II's electronic display gives you instant information about the operation of your filter system.

The display monitors the battery life, water flow through the system, and filter and enhancement cartridge capacity levels.

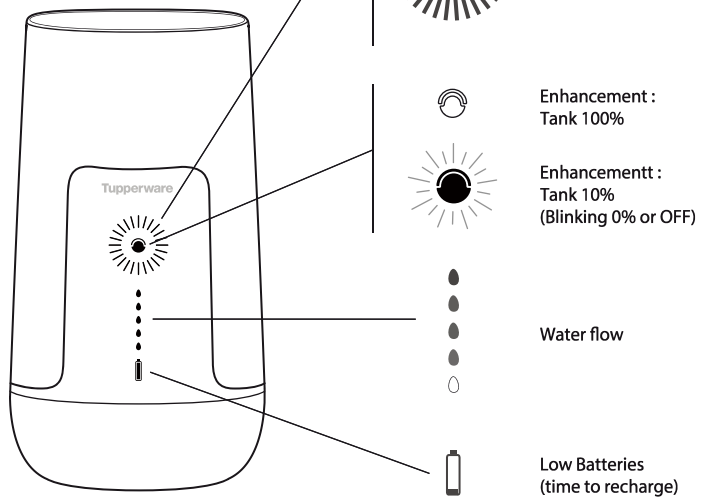


Figure 4.5 – Nano Nature Water Filtration System Gen II's Electronic Display

Battery Indicator

The battery level indicator alerts you when the battery needs to be charged and the charging status. When the battery is fully charged, the indicator will be on in white. When the battery level is less than 10%, the battery level indicator light will automatically flash red to remind you of the battery level. When charging, white flashing, when fully charged, white stationary. When charging an abnormal battery power, indicator light will automatically flash red. When the charging cable is unplugged, the white light will remain for 2 seconds.

To check the current state of battery, click on the enhancement tank or cartridge button. When you hear a «ding» sound, the display will light up and show the use state.



Figure 4.6 – Battery Indicator Light

NANO NATURE WATER FILTRATION SYSTEM GEN II

Water Flow Indicator

The water flow indicator will pulse when water is flowing through the filter system.



Figure 4.7 – Water Flow Indicator

Capacity Indicators

The capacity indicators display the capacity level for the filter and the enhancement cartridge.

When there is only 10% lifespan left, the last 2 bars of the circle will turn red. It represents about one month of use. You should order a replacement filter.

When the full circle blinks in red, the filter is empty. At this point, the filter system will not be filtering water.

When the enhancement tank is full it will show the icon in white.

When there is 10% lifespan left (less than half a month), the icon will become red. You should order a replacement enhancer.

When the enhancement icon blinks in red, the enhancement tank is empty.

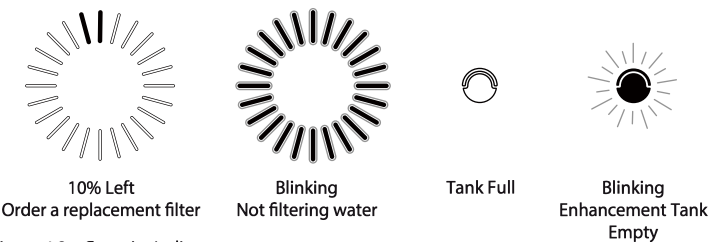
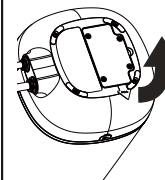


Figure 4.8 – Capacity Indicators

1. Pull out the bottom insulating piece.
2. Press the B1 and B2 buttons simultaneously for about 2 seconds, when the "ding" sound is heard, the display will light up and the filter cartridge and mineral enhancement tank indicator will flash red to enter the cartridge lifespan reset mode. Then press the B2 button for about 5 seconds, you will hear the "ding" sound, and when you hear the "ding" sound again, the filter cartridge indicator will flash in white for 2 seconds to complete the reset of the filter cartridge. If there is no other operation, it will exit automatically after about 5 seconds.



4: Operation Instructions (continued)

Reading the Electronic Display

Filter System Status	Battery	Water Flow	Enhancement Capacity	Filter Capacity	Filter System Status
Unit Idle	Off	Off	Off	Off	Display is off to conserve power when no water is flowing
Normal Display With Water Flow	On	Pulsing	On/ Off	On	Display comes on when water starts flowing
Normal Display With No Water Flow	Off	Off	Off	Off	Display remains on 5 seconds after water shut off
Enhancement Capacity Low	On	Pulsing	turns red	On	Enhancement will last about 1 month. Order replacement
Enhancement Needs Replacing	On	Pulsing	Pulsing red	On	Enhancement Empty. CAUTION: Water is not enhanced
Enhancement Not Installed	On	Pulsing	On/ Off	On	Deactivated by button on panel
Filter Capacity Low	On	Pulsing	On/ Off	red	Filter will last about 1 month. Order replacement
Filter Needs Replacing	On	Pulsing	On/ Off	Pulsing red	Filter Empty. CAUTION: Water is not filtered
Battery Low	Pulsing Red	Pulsing/ Off	On/ Off	On/ Off	Plug in the system and let it charge.
Battery Dead	Off	Off	Off	Off	Do not use system and charge the system immediately.
Normal Charging	Pulsing White	Pulsing/ Off	On/ Off	On/ Off	System normal
Abnormal Charging	Pulsing Red	Pulsing/ Off	On/ Off	On/ Off	USB wire connection issue or charging wrong status, Stop charging immediately and check wire connection and system status.

5: Maintenance

Replacing Filter and Enhancement Cartridges

The Tupperware Nano Nature Water Filtration Gen II System has two cartridges that require periodic replacement; the two staged filter cartridge 1104673 and the optional mineral enhancement cartridge. The filter cartridge is designed to filter 5,000 liters (1,325 gallons) of water or operate for 1 year before needing replacement. The optional mineral enhancement cartridge is designed to condition 2,500 liters (663 gallons) of water or operate for 6 months before needing replacement (see Figure 5.1). purchase replacement via Tupperware website.

The on-board electronics monitors the filter cartridge and mineral enhancement cartridge usage. The electronic display shows current cartridge levels and prompts when the cartridge life is nearing the end. The electronic display is helpful as it signals when it is time to order a new cartridge to arrive just in time for replacement.



Figure 5.1 – Filter and Enhancement Cartridges

Bleeding Water Pressure from System

Do not remove the filter cartridge or mineral enhancement cartridge from the filter system without first bleeding water pressure from the system. To do this, follow these easy steps.

1. Confirm your tap water is off.
2. Open the diverter valve by turning the handle to the horizontal (filter) position (see Figure 5.2).
3. Let the water pressure release through the diverter for a few seconds.
4. Now you can safely remove the filter or enhancement cartridge.

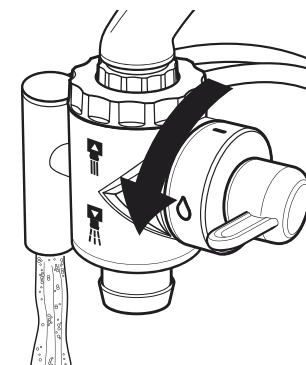


Figure 5.2 – Diverter handle in Horizontal (Filter) Position

## 5: Maintenance (continued)

NANO NATURE WATER FILTRATION SYSTEM GEN II

**Replacing or Installing  
Optional Mineral Enhancement  
Cartridge**

Using the mineral enhancement cartridge is optional. Install this cartridge in the mineral enhancement tank located in the center of the filter cartridge. Follow these easy steps to replace or install the mineral enhancement cartridge.

1. Bleed the water pressure from the filter system. See "Bleeding Water Pressure From System", page 19.
2. Remove shroud by lifting shroud straight up and away from the filter base (see Figure 5.3).

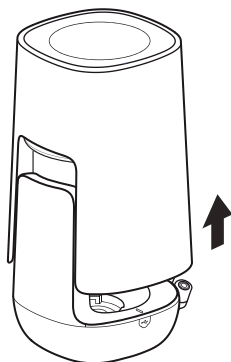


Figure 5.3 – Removing Shroud

3. Locate the enhancement tank cap on top of the filter cartridge.
4. Raise cap handle and rotate cap 90 degrees counterclockwise to unlock (see Figure 5.4). Remove the cap (if no mineral enhancement cartridge is attached) or lift straight up to remove the old mineral enhancement cartridge (see Figure 5.5). Discard old tank cap or enhancement cartridge with cap.

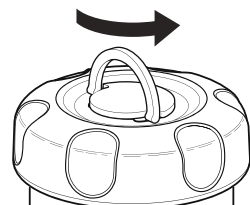


Figure 5.4 – Unlocking Enhancement Tank Cap

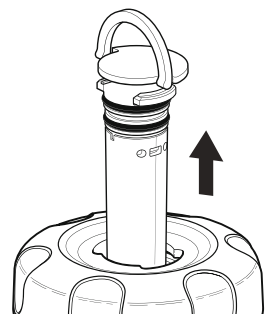


Figure 5.5 – Removing Enhancement Tank Cartridge

5. Holding the new enhancement cartridge cap handle, insert the new cartridge into the filter's enhancement tank (see Figure 5.6).

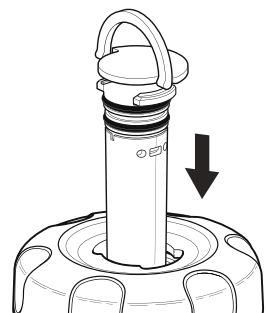


Figure 5.6 – Inserting Enhancement Tank Cartridge

6. Rotate cap 90 degrees clockwise and lock into place (see Figure 5.7). Rotate until notches on cap and filter top align (see Figure 5.8).

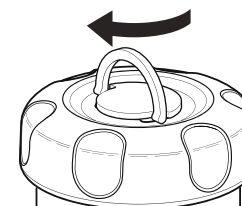


Figure 5.7 – Locking Enhancement Tank Cap

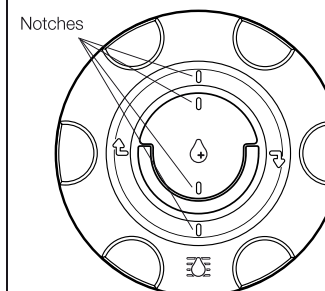


Figure 5.8 – Aligning Notches to Lock in Place

NOTE: If you choose not to use the cap on the filter cartridge. The filter will not work properly if this cap is not in place.

7. Press either cartridge life reset button Enhancement tank lifespan reset  
Deep press 2 buttons (B1 & B2) at the same time for 2 seconds. When you hear a «ding» sound, the display Tupperware logo light up followed by Main Filter 24 strips and Enhancement Tank icon are blinking red. Press B1 for 5 seconds to reset the enhancement tank lifespan. When you hear the 2nd «ding» sound, Enhancement Tank logo will blink in white for 2 seconds and stay still in white. The display will dim down and off in 5 seconds if there is no further action.

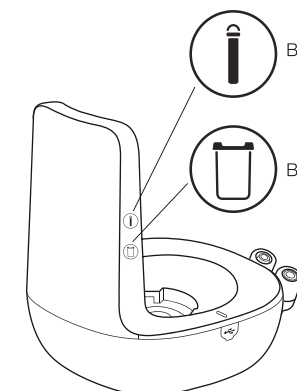


Figure 5.9 – B1 &amp; B2

8. Replace shroud onto filter base. Make sure the shroud's electronic display window is facing the front of the unit (opposite side from the water inlet and outlet fixtures).
9. You must now purge trapped air from the filter system and flush and activate the system. Follow the steps under, "Flushing and Activating the Filter", page 12 and "Purging Air from the System", page 13.

5: Maintenance (continued)

NANO NATURE WATER FILTRATION SYSTEM GEN II

Replacing Filter Cartridge

1. Bleed the water pressure from the filter system. See "Bleeding Water Pressure From System", page 19.
2. Remove shroud by lifting shroud straight up and away from the filter base (see Figure 5.10).

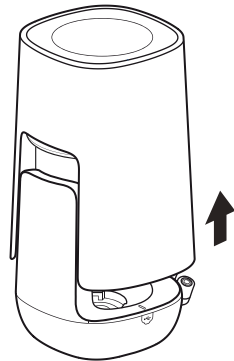


Figure 5.10 – Removing Shroud

3. Turn the filter cartridge 90 degrees counterclockwise and lift off base (see Figures 5.11 & 5.12).

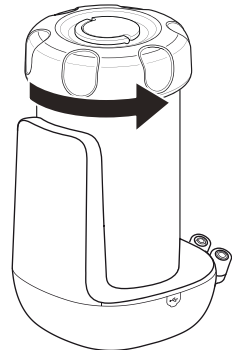


Figure 5.11 – Unlocking Filter Cartridge

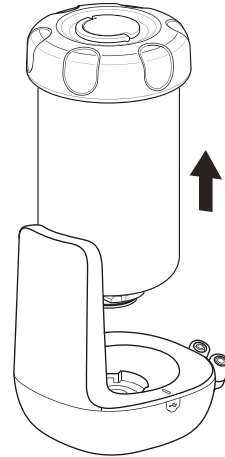


Figure 5.12 – Removing Filter Cartridge

4. Place new filter cartridge on the filter base. Make sure to engage the filter's dual inlet / outlet fitting (at bottom of filter) with the receiver in the filter base (see Figures 5.13 & 5.14). Rotate the filter cartridge 90 degrees clockwise to lock in place. Rotate until notches on filter cartridge and filter base align (see Figure 5.15).

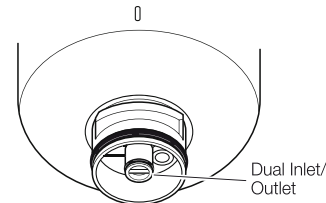


Figure 5.13 – Dual Inlet/Outlet Location

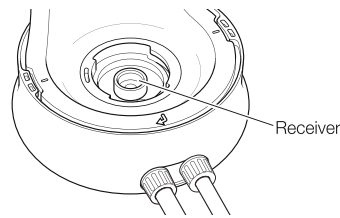


Figure 5.14 – Receiver Location

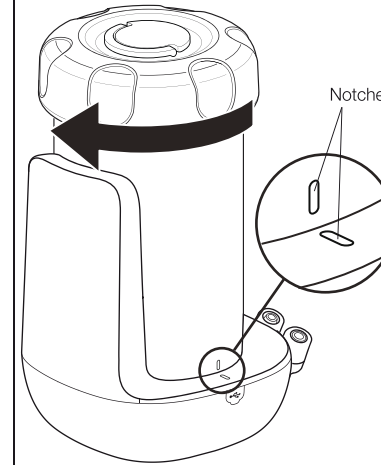


Figure 5.15 – Aligning Notches to Lock in Place

5. Main filter lifespan reset : Deep press 2 buttons (B1 & B2) at the same time for 2 seconds. When you hear a «ding» sound, enter reset mode. Press B2 for 5 seconds to reset the main filter lifespan. When you hear the 2nd «ding» sound, the main filter 24 strips will blink in white for 2 seconds and stay still in white. The display will dim down and off in 5 seconds if there is no further action.



Figure 5.16 – Filter Life Reset Location

6. Replace shroud onto filter base. Make sure the shroud's electronic display window is facing the front of the unit (opposite side from the water inlet and outlet fixtures) (see Figure 5.17).

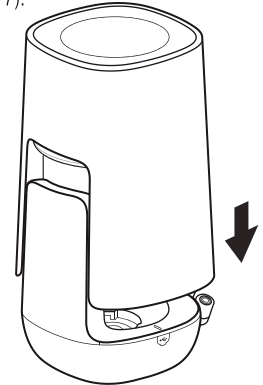
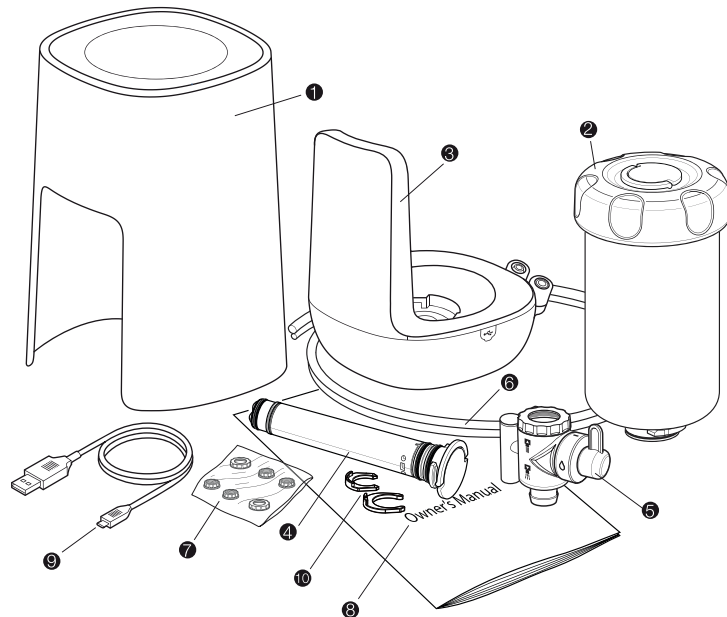


Figure 5.17 – Replacing Shroud

7. You must now purge trapped air from the filter system and flush and activate the system. Follow the steps under, "Flushing and Activating the Filter", page 12 and "Purging Air from the System", page 13.
8. Check the electronic panel display for the current battery level. We suggest you replace the batteries when you replace the filter cartridge.

## 6: Parts List and Exploded View

Item	Description	Qty.
1	Shroud Assembly	1
2	Filter Cartridge	1
3	Electronic Base Unit	1
4	Mineral Enhancement Cartridge	1
5	Kitchen Faucet Diverter (2 nozzle)	1
6	Double Tubing Assembly, 1.23 meter (48 inch)	1
7	Adapter Kit (7 pieces set)	1
8	Owner's Manual	1
9	Charging cable	1
10	Blue Clip	2



## 7: Troubleshooting

NANO NATURE WATER FILTRATION SYSTEM GEN II

### My water looks cloudy.

Until the filter becomes fully saturated, isolated air pockets can cause the water to look cloudy. In addition, excess particles of the natural volcanic minerals are flushed out on initial use. Both the minerals and oxygen are harmless and should dissipate with use.

### My water has a mineral taste.

Tupperware Nano Nature Water filter does not reduce healthy minerals, and in fact adds trace minerals to the water. For that reason your water will taste different depending on the source to which it is connected. This 'mineral taste' is especially noticeable if you have been drinking de-mineralized water for an extended period of time. Your taste buds will readjust to mineralized water over time.

### There are no LED indications on front of Filter.

The device is out of battery or installed incorrectly. Charge the device according to instructions page 9.

### The battery doesn't last as long as when it was new

Reach out to your Tupperware consultant or local neighbourhood store.

### Filtered water flow splashes, flow is not smooth.

This may be caused by air inside the unit, especially if the unit is new or if the filter has been replaced. You must remove trapped air from inside the unit. Follow the instructions under, "Purging Air from the System", page 13. This can also be caused by a clogged aerator. Follow the instructions under, "Flushing and Activating Filter", page 12 and check for trapped debris.

### Filtered water has small black particles in it.

This may happen at first use, this is normal, it is caused by carbon or filter material "fines" (small, loose particles). You should flush the system before initial use and after filter replacement. See, "Flushing and Activating the Filter", page 12.

### My water tastes "different".

Water that has been filtered and enhanced by the Tupperware Nano Nature Water filter may taste different. This is because the filter system reduces chlorine and other tastes and odors from the tap water. If you use the optional mineral enhancement cartridge, it adds alkalinity and beneficial minerals to the filtered water.

### The inlet/outlet tubing is too long.

To reduce the length of tubing, locate the inlet and outlet fittings at the back of the filter unit. Loosen and remove the inlet and outlet fitting nuts. Remove the tubing from the connectors on filter base. Carefully calculate how much tubing to remove. Cleanly cut and remove the unneeded tubing. Follow the steps under "Connecting Inlet and Outlet Tubing", page 10 to reconnect the tubing to the filter base and check for leaks.

### What do I do when I don't use the filter for a while, like on vacation?

Simply flush the filter by allowing water to run through the unit for about 5 minutes and discard the water from the flush.

## 7: Troubleshooting (continued)

## NANO NATURE WATER FILTRATION SYSTEM GEN II

Water flow of the filter has reduced to an unsatisfactory flow rate.

1. With water faucet on, move diverter handle to the vertical (non-filter) position (see Figure 7.1). This assures that you have full-flow at faucet. Contact water company or plumber for solutions to correct low flow at faucet.

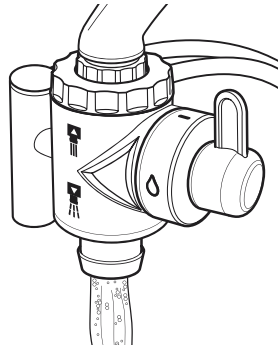


Figure 7.1 – Diverter Handle in Up (Non-Filter) Position

2. Move diverter handle to the horizontal (filter) position (see Figure 7.2). Observe flow, checking for change.

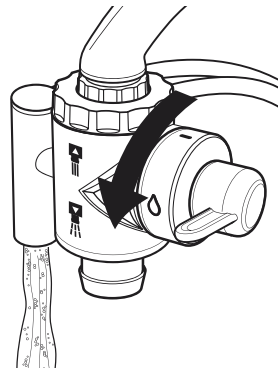


Figure 7.2 – Diverter Handle in Down (Filter) Positions

3. If flow from the filtered water nozzle is still reduced, turn off water from faucet and remove the filtered water nozzle assembly from the diverter. Allow water to flow without filtered water nozzle. Observe flow rate. If flow rate is now acceptable then the filtered water nozzle is clogged and will need to be cleared (see “Unclogging the filtered water nozzle”, page 13) then flush filter for 5 minutes.

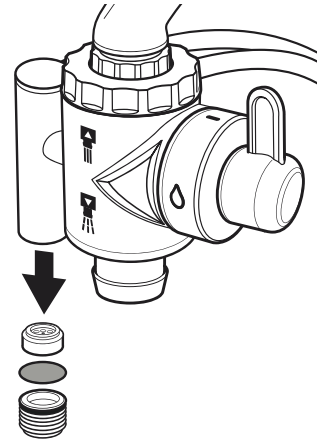


Figure 7.3 – Reinstall the filtered water nozzle to the diverter in the correct order

4. If the water flow from the filtered water nozzle is still low, and you are using a mineral enhancement filter, try removing the enhancement cartridge (see section “Replacing or Installing the Optional Mineral Enhancement Cartridge”, page 20). You must remove the cap from the cartridge and install the cap on the filter cartridge. Observe the flow rate without the enhancement cartridge. If flow rate is sufficient without the enhancement cartridge, then your enhancement cartridge needs replacing.

5. If flow is still low, your filter cartridge needs replacing. Change the filter if it has been more than 12 months since replacement or if your water contains a high amount of sediment or other suspended solids. See “Replacing Filter Cartridge”, page 22.
6. If flow rate is still unsatisfactory after following all steps, kindly contact our customer care hotline for help.

#### Leaking Filter

If your water filter is leaking, there are 3 possible causes; leaking at the filter base, leaking at the enhancement tank cap or leaking at the inlet/outlet fittings.

#### A. Leaking at Filter Base

If you just installed a new filter cartridge and it is leaking from the base, the filter receiver O-ring may not be fitted correctly or may be damaged. This keeps the filter cartridge from properly sealing where the filter meets the base. Please try the following;

1. With the faucet off, move diverter lever to the horizontal or down position. This relieves trapped water pressure in the system.
2. Remove filter system shroud. Grasp filter cartridge firmly with both hands, rotate cartridge 90 degrees counterclockwise and pull filter up and away from base.
3. Inspect filter base O-ring. Make sure O-ring is free of nicks, scratches, foreign objects or small tears. If the O-ring is damaged, contact your Tupperware sales representative to order a new O-ring kit. Replace damaged O-ring with new one.

4. If O-ring is not damaged, make sure it is located within the groove inside the filter receiver area. Reattach filter cartridge and check for leaks.

#### B. Leaking at Enhancement Tank Cap

If you just installed a new filter cartridge and it is leaking from the top, the enhancement tank cap O-ring or cap may not be fitted or seated correctly or they may be damaged. This keeps the enhancement tank cap from properly sealing. Please try the following;

1. With the faucet off, move diverter handle to the horizontal or down position. This relieves trapped water pressure in the system.
2. Remove filter system shroud. Holding the enhancement cartridge cap handle, rotate cap 90 degrees counterclockwise and lift enhancement cartridge up and out of filter. Remove the cap from the enhancement cartridge.
3. Inspect enhancement tank cap O-rings. Ensure both O-rings are located within the grooves. Inspect O-rings to confirm both are free of nicks, scratches, foreign objects or small tears. If either O-ring is damaged, contact your Tupperware Brands sales representative to order a new O-ring kit. Replace damaged O-ring(s).
4. Reinstall cap to enhancement cartridge. Holding cap handle, insert enhancement cartridge into filter cartridge and rotate 90 degrees clockwise until it locks into place. Flush system (see “Flushing and Activating the Filter”, page 12). Purge the system of trapped air (see “Purging Air from the System”, page 13). Recheck for leaks.

7: Troubleshooting (continued)

**C. Leaking at Inlet or Outlet Tubing Connections**

If your filter is leaking from the inlet or outlet fittings, the tubing connections may be loose or damaged or the tubing is pulled away from the fittings.

1. With the faucet off, move diverter handle to the horizontal or down position. This relieves trapped water pressure in the system.
2. Loosen both inlet and outlet tubing nuts. Pull the tubing away from barb fittings. Check tubing to make sure ends are free of nicks, scratches, foreign objects or small tears and that the ends of the tubing are cut squarely. If either tube ends are damaged, cut and remove the length of damaged tubing. Reconnect the tubing to the inlet and outlet barb fittings and tighten the tubing nuts by hand. Do not use tools to tighten. If your entire hose needs replacing, contact your Tupperware Brands sales representative to order a new tubing assembly. Replace old hose with new one (see "Connecting Inlet and Outlet Tubing", page 10).
3. Turn cold water on at faucet and move diverter handle to the horizontal or down position. This circulates water to the filter unit. Flush unit for 5 minutes and recheck the tubing connections for leaks.

**D. Leaking at the top of The Adaptor**

If the leakage occurs at the top of the adaptor, check the adaptor connection. Tighten the adaptor and collar (use fliers if necessary but do not over tighten). If the connection still leaks, try a different adaptor. If leakage continues to occur, please contact your Tupperware Brands sales representative or call our customer care hotline for assistance.

**Water taste is bad**

The system is not used enough. Flush the system for 5 minutes and the taste problem should be fixed. If the filter is not used for 12 hours or longer the system should be flushed for 15 seconds before use (see "Flushing and Activating Filter", page 12).

If the taste still remains and the system has not been used in a few months, the cartridges may need to be replaced before use.

**The filtered water is rusty or red in color**

There is a high content of iron in your water. The filter will not remove iron.

8: Specifications

NANO NATURE WATER FILTRATION SYSTEM GEN II

**NSF and WQA Performance Data**

This system has been tested according to NSF/ANSI 42, 53 and NSF/ANSI 401 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42, 53 and NSF/ANSI 401.

NSF Performance Data

Substance	Influent Challenge Concentration	Maximum Permissible Product Water Concentration	Reduction Requirements	Minimum Reduction	Average Reduction
<b>Standard 42 Aesthetic Effects</b>					
Chlorine	2.0 mg/L ± 10%		≥50%	98.6%	98.6%
Chloramine	3.0 mg/L ± 10%	0.5 mg/L		94.9%	96.2%
Particulates (0.5 to <1µm)-Class I	at least 10,000 Particulates /ml		≥85%	96.4%	97.6%
<b>Standard 53 Health Effects</b>					
Asbestos (fibers/L)	10 <sup>7</sup> to 10 <sup>8</sup> fibers/L	> 99%		99.9%	99.9%
Chloroform (VOC surrogate chemical)	0.300 mg/L ± 10%	0.015 mg/L		>99.8%	>99.8%
Lead (pH 6.5)	0.005 mg/L ± 10%	0.010 mg/L		99.6%	99.7%
Lead (pH 8.5)	0.005 mg/L ± 10%	0.010 mg/L		99.6%	99.7%
Mercury (pH 6.5)	0.006 mg/L ± 10%	0.002 mg/L		96.2%	96.6%
Mercury (pH 8.5)	0.006 mg/L ± 10%	0.002 mg/L		94.2%	96.4%
Toxaphene	+ 0.015 mg/L ± 10%	0.003 mg/L		90.9%	93.1%
PFOA/PFOS	0.0015 mg/L ± 30%	0.00007 mg/L		>96%	>96%
<b>Standard 401</b>					
Antendolol	200 ng/L ± 40%			95.0%	96.3%
Bisphenol A	2,000 ng/L ± 40%			99.0%	99.0%
Carbamazepine	1,400 ng/L ± 40%			98.7%	99.0%
DEET	1,400 ng/L ± 40%			98.5%	98.9%
Estrone	140 ng/L ± 40%			95.5%	96.0%
Ibuprofen	400 ng/L ± 40%			94.4%	94.9%
Linuron	140 ng/L ± 40%			96.4%	97.4%
Meprobamate	400 ng/L ± 40%			94.9%	96.3%
Metolachlor	1,400 ng/L ± 40%			98.5%	98.9%
Naproxen	140 ng/L ± 40%			95.5%	96.1%
Phenytoin	200 ng/L ± 40%			94.7%	95.0%
TCEP	5000 ng/L ± 40%			97.9%	98.0%
TCP	5000 ng/L ± 40%			97.9%	98.0%
Trimethoprim	140 ng/L ± 40%			96.4%	97.4%



8: Specification Information

NANO NATURE WATER FILTRATION SYSTEM GEN II

WQA Performance Data

Substance	Influent Challenge Concentration	Maximum Permissible Product Water Concentration	Reduction Requirements	Minimum Reduction	Average Reduction
<b>Standard 42 Aesthetic Effects</b>					
Chlorine	2.0 mg/L ± 10%		≥50%	98.6%	98.6%
Chloramine	3.0 mg/L ± 10%	0.5 mg/L		94.9%	96.2%
Particulates (0.5 to <1µm)-Class I	at least 10,000 Particulates/ml		≥85%	96.4%	97.6%
<b>Standard 53 Health Effects</b>					
Asbestos (fibers/L)	10 <sup>7</sup> to 10 <sup>8</sup> fibers/L	> 99%		99.9%	99.9%
Chlordanes	0.04 mg/L ± 10%	2.0			
Chloroform (VOC surrogate chemical)	0.300 mg/L ± 10%	0.015 mg/L		>99.8%	>99.8%
Lead (pH 6.5)	0.005 mg/L ± 10%	0.010 mg/L		99.6%	99.7%
Lead (pH 8.5)	0.005 mg/L ± 10%	0.010 mg/L		99.6%	99.7%
MTBE	0.015 mg/L ± 20%	0.005 mg/L		99.2%	99.4%
Mercury (pH 6.5)	0.006 mg/L ± 10%	0.002 mg/L		96.2%	96.6%
Mercury (pH 8.5)	0.006 mg/L ± 10%	0.002 mg/L		94.2%	96.4%
<b>POLYCHLORINATED BIPHENYLS (PCBs (Aroclor 1260))</b>					
Toxaphene	+ 0.015 mg/L ± 10%	0.003 mg/L		98.1%	98.1%
<b>Standard 401</b>					
Antenolol	200 ng/L ± 40%			95.0%	96.3%
Bisphenol A	2,000 ng/L ± 40%			99.0%	99.0%
Carbamazepine	1,400 ng/L ± 40%			98.7%	99.0%
DEET	1,400 ng/L ± 40%			98.5%	98.9%
Estrone	140 ng/L ± 40%			95.5%	96.0%
Ibuprofen	400 ng/L ± 40%			94.4%	94.9%
Linuron	140 ng/L ± 40%			96.4%	97.4%
Meprobamate	400 ng/L ± 40%			94.9%	96.3%
Metolachlor	1,400 ng/L ± 40%			98.5%	98.9%
Naproxen	140 ng/L ± 40%			95.5%	96.1%
Phenytoin	200 ng/L ± 40%			94.7%	95.0%
TCEP	5000 ng/L ± 40%			97.9%	98.0%
TCPP	5000 ng/L ± 40%			97.9%	98.0%
Trimethoprim	140 ng/L ± 40%			96.4%	97.4%

Flow Rate = 3.48 liters (0.92 gpm); Capacity = 5,000 liters (1,325 gal.) or 1 year.  
 Testing was performed under standard laboratory conditions, actual performance may vary.

**Test Conditions:**

Flow Rate = 3.4 liters/minute (0.9 GPM)  
 Inlet Pressure = 138 – 690 KPa(20-100 psi)  
 pH = 7.5 ± 1 Temperature = 20° C ± 2.5° C (68° F ± 5° F)

**Operating Requirements:**

kg/cm<sup>2</sup> Pressure = 0.138 – 0.69 MPa(20-100 psi).  
 Temperature = 4.4° - 37.8° C (40° - 100° F) Turbidity = 5 NTU Max

**WARNING: Do not use with water that is micro-biologically unsafe or of unknown quality without adequate disinfection before or after the system.**

8: Specification Information

Organic Chemicals Included by Surrogate Testing

Substance	Influent Challenge Concentration mg/L	Maximum Permissible Product Water Concentration mg/L
alachor	0.050	0.001
atrazine	0.100	0.003
benzene	0.081	0.001
carbofuran	0.190	0.001
carbon tetrachloride	0.078	0.0018
chlorobenzene	0.077	0.001
chloropicrin	0.015	0.0002
2,4-D	0.110	0.0017
dibromochloropropane (DBCP)	0.052	0.00002
o-dichlorobenzene	0.080	0.001
p-dichlorobenzene	0.040	0.001
1,2-dichloroethane	0.088	0.0048
1,1-dichloroethylene	0.083	0.001
cis-1,2-dichloroethylene	0.170	0.0005
trans-1,2-dichloroethylene	0.086	0.001
1,2-dichloropropane	0.080	0.001
cis-1,3-dichloropropylene	0.079	0.001
dinoseb	0.170	0.0002
endrin	0.053	0.00059
ethylbenzene	0.088	0.001
ethylene dibromide (EDB)	0.044	0.00002
Haloacetonitriles (HAN):		
bromochloroacetonitrile	0.022	0.0005
dibromoacetonitrile	0.024	0.0006
dichloroacetonitrile	0.0096	0.0002
trichloroacetonitrile	0.015	0.0003
haloketones (HK):		
1,1-dichloro-2-propanone	0.0072	0.0001
1,1,1-trichloro-2-propanone	0.0082	0.0003
heptachlor	0.25	0.00001
heptachlor epoxide	0.0107	0.0002
hexachlorobutadiene	0.044	0.001
hexachlorocyclopentadiene	0.060	0.000002
lindane	0.055	0.00001
methoxychlor	0.050	0.0001
pentachlorophenol	0.096	0.001
simazine	0.120	0.004
styrene	0.150	0.0005
1,1,2,2,-tetrachloroethane	0.081	0.001
tetrachloroethylene	0.081	0.001

continued

NANO NATURE WATER FILTRATION SYSTEM GEN II

General Specifications

Substance	Influent Challenge Concentration mg/L	Maximum Permissible Product Water Concentration mg/L
toluene	0.078	0.001
2,4,5-TP (silvex)	0.270	0.0016
tribromoacetic acid	0.042	0.001
1,2,4-trichlorobenzene	0.160	0.0005
1,1,1-trichloroethane	0.084	0.0046
1,1,2-trichloroethane	0.150	0.0005
Trichloroethylene	0.180	0.0010
Trihalomethanes (includes):	0.300	0.015
chloroform (surrogate chemical)		
bromoform		
bromodichloromethane		
chlorodibromomethane		
xylene (total)	0.070	0.001

Tupperware Nano Nature Water Filtration System Gen II

Temperature Range: 4.4–37.8°C (40–100°F)

Pressure Range: 138 – 690 KPa(20-100 psi).

Maximum Flow Rate: 3.4 liters/minute (0.9 Gallons Per Minute)

Filter Cartridge Capacity: 5,000 liters (1,325 gal.) or 1 year

Please contact your local Tupperware Brands Sales Representative for replacement elements.

NOTE: Conforms to NSF/ANSI 53 for VOC Reduction. See performance data sheet for individual contaminants and reduction performance.

Tested and Certified by NSF International and WQA to NSF/ANSI Std. 42 for the aesthetic reduction of Chlorine Taste and Odor, Chloramines, and Nominal Particulate Class I. Standard 53 for the reduction of Lead, Mercury, VOC, MTBE, Asbestos, Chlordane, PCB, and Toxaphene.

NSF/ANSI Std 401 Emerging Compounds/Incidental Contaminants Reduction.

## 9: Warranty Information

### WARRANTY

#### a. Products Covered

The Tupperware Nano Nature Water Filtration Gen II System ("The System") designed and manufactured by Tupperware (China) Co., Limited ("The Manufacturer") under license from Dart Industries Inc.

#### b. Warranty Coverage

"The Manufacturer" warrants to the final user ("The User"), that "The System", will be free from defects in materials and workmanship under normal use and service as directed, during the warranty period described in paragraphs c and d.

#### c. Warranty Initiation

The warranty will begin on the day "The User" takes possession of "The System". The User must show a dated proof of purchase for "The System" returned for warranty service consideration. The only valid proofs of purchase are Warranty Card and purchase receipt that come with "The System".

#### d. Length of Cover

The warranty of "The System", excluding consumable items (main filter, enhancement cartridge, batteries), will be of one (1) year.

#### e. Proof of Purchase

The only valid proof of purchase is the Warranty Card that comes with "The System", duly filled and signed by an authorized agent or distributor of "The System" as well as "The User", who has to return to "The Manufacturer" the Warranty Card either by fax, postal mail or register online (refer to each country's requirement) within fourteen (14) days from the date "The User" takes possession of "The System".

#### f. Manufacturer's Actions

If "The System" covered under this warranty becomes defective in material or workmanship during the applicable warranty period, "The Manufacturer" will, at its option, either repair the defective product without charge for parts and labor, or provide a replacement in exchange for "The System" defective.

#### g. Not Warranted

- Systems that have been subjected to misuse, accident and physical damage, improper installation, abnormal operation or handling, neglect, fire, inundation or fire.
- Systems that have been damaged due to repair, alteration or modification by any other than an authorized representative of "The Manufacturer".
- Defects caused by components, parts or accessories not compatible with the warranted System.
- Systems, whose warranty/quality, product serial number, electronic serial numbers, stickers or plates have been removed, altered, rendered illegible or tampered with.
- Accessory items and Consumables.

Any other warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, shall be limited in duration to the duration of this warranty.

"The Manufacturer" total liability for damages for any cause related to, or arising out of, the use or inability to use "The System", whether in contract, negligence, strict tort or based on any other legal aspect, shall not exceed the original price paid for "The System".

In no case shall "The Manufacturer" be liable for any indirect special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort or any other legal theory, such damages include, but are not limited to, loss of profits, loss of savings or revenues, inability to use "The System" or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services, claims by third parties other than "The User", and injury to property.

#### h. Warranty Service

If "The System" requires warranty service, "The User" must first contact "The Seller" (Tupperware store owner) and return

"The System" to the Tupperware store where "The System" was sold and provide proof of purchase and quality warranty card to The Seller at the cost of "The User" along with a description of "The System" malfunction or difficulty and the address where

"The System" must be returned. Warranty status must be substantiated as explained in paragraph e. "The User" shall undertake the cost arising from requiring the warranty service, including but not limited to logistics, transportation, communication etc.

"The Manufacturer" assumes no risk for damage or loss in shipment. If in "The Manufacturer" sole opinion, "The System" failure is not covered under this warranty, "The User" will be notified and an authorization will be requested for any further repair activity. "The System" repaired under warranty will be returned to "The User" at the cost of "The Manufacturer". "The System" repaired or not, under not warranted condition or warranty expired, will be returned to "The User" at the cost of "The User".

Judgment on all situations and/or occurrences that may arise and are not listed in paragraph g will be left to the discretion of "The Manufacturer". All decisions made by "The Manufacturer" are final and absolute.

#### i. Agreement

Unless modified in writing, signed by both "The Manufacturer" and "The User", this warranty is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties in relation to the subject matter of this warranty. No Agent or Employee of "The Manufacturer" may make modifications to this warranty and such representations should not be relied upon.

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[www.tupperware.com.cn](http://www.tupperware.com.cn)

\* Should there are any variance in the 3 languages covered in this manual, the English version should take precedence.